

NORTH YORKSHIRE
LOCAL ACCESS FORUM

21 AUGUST 2008

ACHIEVEMENTS & PERFORMANCE 2007/08

1.0 PURPOSE OF REPORT

1.1 To provide details of achievements and performance within the 2007/08 financial year.

2.0 BACKGROUND

2.1 The stated target for resolving issues in 2007/08 was 3200

3.0 FIGURES

3.1 The Following table shows the number of issues handled during the year. This is a combination of new issues received and resolved in 2007/08 and also issues resolved in 2007/08 which were reported prior to 2007/08 – referred to as ‘Backlog Issues’

	Issues Logged 07/08	07/08 Issues Resolved	Backlog Issues Resolved	Total Issues Resolved
Team 1	1738	632	528	1160
Team 2	1407	769	398	1167
Team 3	801	493	456	949
Total	3946	1894	1382	3276

3.2 It is possible to break these issues down by type to give an indication of the nature of issues we are handling. The following table gives figures for the ‘Top Ten’ issues – both logged issues and resolved issues.

Issue Type	Total Logged in 2007/08	% of Total	Total Resolved in 2007/08	% of Total
Vegetation	758	19	732	22
Stiles	450	11	318	10
Waymarking	448	11	386	12
Gates	439	11	301	9
Signposting	525	13	359	11
Obstruction	315	8	194	6
Ploughing & Cropping	238	6	286	9
Surface	173	4	134	4
Alignment	128	3	56	2
Bridge Related	90	2	85	3

3.3 The current backlog of issues recorded stands at 9368

4.0 CONCLUSIONS

4.1 The target figure of 3200 issues resolved was met in the face of difficult circumstances including the return of Foot & Mouth and long term staff absence

4.2 The total number of issues logged exceeded the number resolved by 670, representing an increase in the backlog of work.

4.2 The most common issue affecting the network in 2007/08 was vegetation, representing almost a fifth of all issues logged

4.3 The categories of issue resolved closely reflected the categories of issue logged

4.4 The resolved issues do not just represent numbers, they are real improvements to the network – the attached photos give a brief overview of some of the good work done this year

CONTACT OFFICER:

Aidan Rayner
PRoW Team Leader
01609 533077

THE YEAR IN PHOTOS

Improvements to Boardwalk at Roecliffe (Team 2)



Reducing barriers at Lindley (Team 1)



Bridleway Improvement at Wrelton (Team 3)



More Bridleway improvements with help from our volunteers in Clapham (Team 1)



Bridge replacement at Sutton in Craven (Team 1 & 3)

